Professional Technical Studies

PATHWAY: Lodging

CLUSTER: Hospitality & Tourism

Academics

- Summarizes how to use the “state of the economy” to plan products and services

Communication Skills

- Composes clearly, succinctly, and accurately to reflect professionalism
- Documents and cites the source of information

Problem Solving & Critical Thinking

- Applies forecasting skills to determine cost and profit
- Determines budget and funding needs for programs and requirements

Information Technology Applications

- Uses database and spreadsheet technology to manage information
- Applies computer skills to expedite workflow and enhance service

Systems

- Develops plans to improve organizational performance

Safety, Health, & Environment

- Practices personal safety while on work-related assignments

Ethics & Legal Responsibilities

- Interprets ethical and legal guidelines to solve legal and ethical issues
- Demonstrates awareness of responsibilities for different positions

Employability & Career Development

- Examines an independently owned facility
- Determines the chain of command

Technical Skills

- Applies customer service skills to ensure guest satisfaction

Leadership & Teamwork

- Observes outstanding leaders to identify effective management styles
- Models leadership and teamwork qualities