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www.dfas.mil

myPay Mobile
Here. There. Everywhere.

Need help?

Our Customer Care Center is open
Monday through Friday from 7 a.m. to
6:30 p.m. Eastern.

Toll-free: 888-332-7411
Direct: 216-522-5096
DSN: 580-5096

****Select Menu Option 5****



Defense Finance and
Accounting Service



myPay Mobile

myPay, the online pay account management system for all U.S. military personnel and many federal civilian employees, has gone mobile. Now any **myPay** user with a mobile device that has a Web browser, such as a smart phone, can access **myPay** on the go.

Here's how it works:

- 1) Launch your smartphone or other mobile device's Web browser
- 2) Go to <https://mypay.dfas.mil>
- 3) Login to **myPay** using the same Login ID and Password you use on your computer

myPay will automatically detect that you're using a mobile device and load a mobile version of the site. The **myPay** home page, login, Leave and Earning Statements and Retiree Account Statements have been optimized for smart phones, and key account information is presented in an easy-to-read format.

Security

myPay Mobile meets the same internationally recognized security standards that protect **myPay**:

- 128-bit encryption to protect sensitive information
- Firewall and intrusion detection software to block outsiders
- End-to-end encryption to protect all data sent to and from **myPay**

Maintaining the safety and security of **myPay** is a top priority for DFAS; we proactively implement new security features on a routine basis to protect our customers against identity theft and scams.

Note: myPay does not operate or control, and thus cannot guarantee, the wireless networks used to access the mobile site.

Carrier protocols may vary. Users should check with their wireless service provider for information about their privacy and security practices.

Users should reference their mobile phone's user manual to learn more about using the Web browser. In addition, users should make sure that the mobile phone has cookies enabled.



Using a mobile Web browser may require a data plan. Users should contact their carrier for specific pricing information for data plans.

myPay does not offer an Application (APP) download at this time.

If you are traveling abroad, your service provider may charge roaming fees. Please contact your carrier for roaming fee price information.

