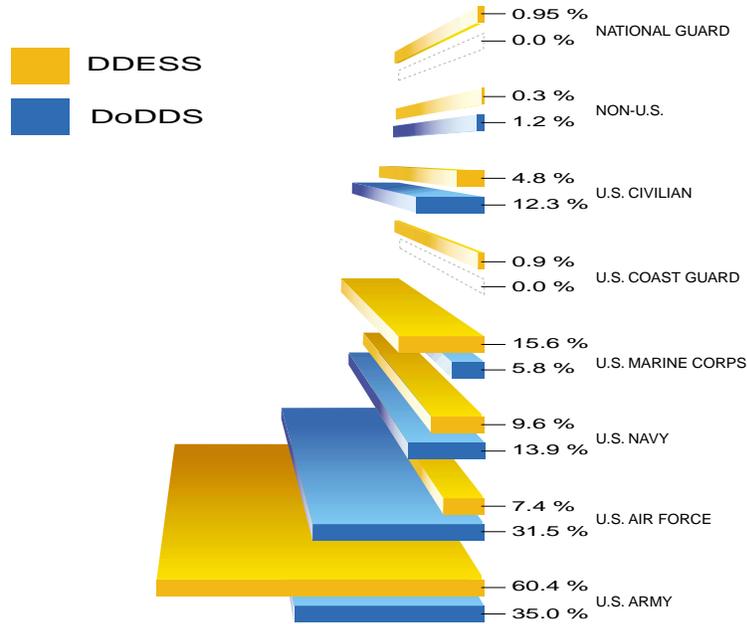


COMMUNITY

DoDDS/DDESS Parents and Guardians

The students served in DoDDS and DDESS schools have parents/guardians representing each branch of the military. They also include the children of civilian employees of some federal agencies.



CUSTOMER SATISFACTION

In 1999, DoDEA administered its second Customer Satisfaction Survey at schools not included in the 1998 pilot study. The Customer Satisfaction Survey measured satisfaction levels of key school stakeholders on important indicators. Summary results revealed that all major areas were rated above average. These results were very similar to those from 1998.

MAJOR AREAS	Elementary Students	Secondary Students	Teachers/ Staff	Parents
Overall Satisfaction	B+	B	B	B
Assessment of Teachers	B+	B	NA	B+
Computer Technology	B	B	B	B+
The School Bus	B	B-	NA	B
Equipment and Facilities	B	B-	B	B
School Atmosphere	B	B+	B+	NA