



BUSINESS MANAGEMENT
 LAP 11.1—Chapter 11.1
 Operations Management and Planning
 Operations Management

Name _____
 Period _____
 Date Started _____
 Date Completed _____

DoDEA Standards

- ◆PT1i Apply trouble shooting techniques and processes
- ◆PT4b Evaluate information critically and completely.
- ◆PT4c Use information accurately and creatively.

Objectives

- ◆ Explain what operations managers do.
- ◆ Explain the differences between a continuous-flow and an intermittent-flow operation system.
- ◆ Name four ways businesses use computers to help them design, engineer, and manufacture products.
- ◆ Describe the factors managers must consider in choosing a site for their facilities.
- ◆ Describe the three kinds of facilities layouts.

Resource Text: Business Management
 Student Workbook and materials for above
 Chapter 11, Operations Management and Planning (11.1—Operations Management)

Time Frame 3 hours

Introduction

In Chapter 11, Part 11.1, you will what operations managers do, how the two types of operating systems differ, how managers use computers to design, engineer, and produce products, factors to consider when selecting equipment, factors to consider in choosing a site, and the advantages and disadvantages of three different types of facilities layouts.

Assignments

Where appropriate and possible, written answers must be in complete sentences and keyed. Turn in completed activities as directed by instructor.

_____ Text: Read p. 249, Management Talk, and the workplace connections section and complete the questions for Analyzing Management Skills and Applying Management Skills on a separate sheet of paper.

_____ Text: Read Section 11.1, pages 250-261, The Role of the Operations Manager.

_____ Text: Management Careers in Focus (Product Manager), p. 251. Read and key answers to critical thinking questions.

_____ Text: p. 261, Section 11.1 Assessment: Key answers to critical thinking questions and case analysis.

_____ Workbook, pages 164-165: Skill Building Activities 1 and 2 : Reading, Math and Writing Skills. Key answers on your Chapter 11 Word Answer Document.