



BUSINESS MANAGEMENT
 LAP 19.2—Chapter 19.2
 Management Control
 Methods of Management Control

Name _____
 Period _____
 Date Started _____
 Date Completed _____

DoDEA Standards

- ◆PT2e Evaluate information critically and completely.
- ◆PT3c Incorporate appropriate leadership and supervision techniques, customer-service strategies, and standards of personal ethics to communicate effectively.
- ◆PT5f Develop the ability to market the assets each individual has.

Objectives

- ◆ Explain the importance of the management control process.
- ◆ Discuss the three types of management control.
- ◆ List five methods of management control.

Resource Text: Business Management
 Student Workbook and materials for above
 Chapter 19, Management Control (19-2—Methods of Management Control)

Time Frame 5 hours

Introduction

In Chapter 19, Part 19.2, you will learn the difference between behavior control and output control, three points in a business process to implement controls, and five ways of implementing controls.

Assignments

**Where appropriate and possible, written answers must be in complete sentences and keyed.
 Turn in completed activities as directed by instructor.**

- _____ Text: Read Section 19.2, pages 452-459, Methods of Management Control. Remember to key answers to the BusinessWeek Management Model critical thinking and decision making on page 455.
- _____ Text: Section 19.2 Assessment, p. 459. Key answers to critical thinking questions and the case analysis.
- _____ Workbook: Complete Chapter 19 Review, pages 285-286 and 291-292.
- _____ Internet Extension (The Big Five) pages 57-58: Reminder: All DoDEA and School Internet Contract Rules apply to all assignments done on the Internet. Complete all questions.

- _____ Text: Chapter 19 Assessment, p. 461, Applying Management Principles. Key your argument as directed. You will not be presenting to the class.
- _____ Internet Text Activity: BusinessWeek Online, page 461. Complete as directed making sure you reference the article, date, and exact title. (You will not be presenting to the class).
- _____ Workbook: Complete Chapter 19 Spread Sheet Application, pages 296-298. Follow directions carefully and fill in your interpretation of your results and conclusions.
- _____ Workbook: Chapter 19 Self-Assessment: Using the text, complete self-assessment, pages 293-295
- _____ **See the instructor for the Chapter 19 Test.**

Self Assessment - "I/I can . . . "

- _____ Explain the importance of the management control process.
- _____ Discuss the three types of management control.
- _____ List five methods of management control.