



Due to the COVID-19 worldwide pandemic, MFLC and Child and Youth Behavioral MFLCs (CYB-MFLCs) will be able to temporarily provide video and telephonic (VTC) non-medical counseling services for your children. These services include video and telephonic (VTC) non-medical counseling in areas where face-to-face support is restricted due to COVID-19. We are pleased to announce this temporary capability to provide continuity of care for the families in the Fort Campbell High School community.

- **Adam Hensley (270) 331-5874 or hensleya@magellanhealth.com**
- **Chelsea Vermillion (270) 331-5864 or vermillionc@magellanhealth.com**

The model of MFLC VTC Support for Children and Youth:

Individual video non-medical counseling sessions for minors age 13 to 17 (parent or guardian must be available at the start of each video session to give parental consent and provide line of sight requirements during the session)

The counseling sessions will be conducted by the Magellan MFLC (HIPAA compliant) Zoom video conferencing application. The Zoom application meets all federal privacy regulations, and each counselor has a Magellan provided smartphone which is only used for business purposes. The option to record the session has been disabled from Zoom and Magellan's MFLC communication policies prohibits recording of telephonic non-medical counseling services.

The counselor will be in a private location during the call, and the counselor will ask that you and your child(ren) are also in a private location before the session begins.